



Commercial insurance  
and risk management solutions  
arranged for the care sector

Broking with the personal touch

Aon understands that you want to know you have the right cover in place to protect your care business, with dedicated claims support and risk management advice.

Care sector insurance is not always straightforward, so a personal touch can make all the difference.

We understand that every business has a unique set of insurance needs. At Aon, everything is managed through your personal insurance advisor, a single point of contact for you throughout our relationship.

By being proactive in our approach to servicing, we'll support you and bring clarity about when and what you have to do at renewal. If you want to make changes mid-term, you know who to contact to ensure those amendments are made.

## Care risk management

Today's care industry faces a number of emerging risks such as cyber-attacks and reputation damage and changing legislation. At the same time, the industry must also manage traditional risks including malpractice claims, employer's liability, property exposures and many diverse liabilities in a very competitive environment driving reduced revenues.

As a result, care providers need new ways to manage risk. Aon combines innovative solutions with a deep understanding of the industry's issues and requirements to support this.

### Traditional risk

- Medical malpractice
- Executive risks
- Property exposure
- Fleet vehicles
- Crime
- General liability
- Employer's liability
- Business continuity

### Emerging risks

- Health care professional risks
- Crisis management
- Environmental exposures
- Pandemic
- Terrorism
- Cyber
- Reputation damage
- Work place violence
- Employee wellness
- Regulatory compliance

## Why choose Aon?

- Aon arranges insurance solutions for over 500 nursing homes, including dementia care services, in the UK
- We undertake a complete review of your current insurance placement
- We provide professional bespoke advice to businesses to arrange an insurance programme individual to you with solutions that meet your needs
- You will have the benefit of a dedicated point of contact who can provide claims support when you need it most.

Aon has a range of partners who can add value for our clients.

		
<b>Citation Professional Solutions</b>	<b>Intelligencia - Cyber Stars</b>	<b>Aon Plus</b>
<ul style="list-style-type: none"> <li>• <b>HR and Employment Law</b> – for employing and managing staff</li> <li>• <b>Health and Safety</b> – preventing accidents and ensuring you follow legal requirements</li> <li>• <b>ISO Certification</b> – helping you to become more competitive, improve efficiency and increase revenue</li> <li>• <b>GDPR</b> – assessments and guidance.</li> </ul> <p>Aon clients are eligible for a 10% discount on Citation's normal prices.</p>	<ul style="list-style-type: none"> <li>• <b>Cyber Awareness Training</b> – an effective and sustainable solution for your staff to cyber security training and behavioural change, provided via online portal or full classroom programme</li> <li>• <b>Qualification</b> – achievement of a nationally recognised qualification through the full programme approach</li> <li>• <b>Aon clients</b> can access the services provided by Intelligencia Training at a preferential rate.*</li> </ul> <p>*Discount applied to list retail price for Cyber Stars full and Cyber Stars Lite training packages.</p>	<ul style="list-style-type: none"> <li>• <b>Voluntary Employee Benefits Scheme</b> – a way for you to help your people feel valued for their work – free of charge**</li> <li>• <b>Your employees and their families</b> will have access to exclusive retail discounts and hand-picked deals across financial, travel, lifestyle and entertainment services.</li> </ul> <p>**Offered free of charge to Aon care home clients, where commercial insurance is purchased through Aon.</p>
		

## Learn more

Contact your Aon insurance advisor.

e [NewBusiness.Partners@aon.co.uk](mailto:NewBusiness.Partners@aon.co.uk)

[www.carehomes.aon.co.uk](http://www.carehomes.aon.co.uk)

## About Aon

Aon plc (NYSE:AON) is a leading global professional services firm providing a broad range of risk, retirement and health solutions. Our 50,000 colleagues in 120 countries empower results for clients by using proprietary data and analytics to deliver insights that reduce volatility and improve performance.

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